



Voice Services

OfficeCall ADSL

Voice over Internet Protocol (VoIP) is the technology that allows voice traffic to be transported over any Internet Protocol (IP) network – including the Internet – and in doing so, bypassing the traditional telephone network.

VoIP is not a new technology and has been around for a number of years. In the past, it has been used mostly by large Companies who have been able to utilise their private networks for voice calls.

The convergence of voice and data networks onto a single network infrastructure, coupled with legislative changes, now enables businesses to make voice calls over the Internet. Converged networks afford businesses the opportunity to realise substantial telecommunication cost savings by making use of VoIP.

As a trusted provider of Internet solutions to small-to-medium enterprises, MWEB Business is proud to introduce the first product in its line-up of voice services.

OfficeCall is the latest technology that will enable you to make use of LCR (Least Cost Routing), with the OfficeCall package you will be able make calls at greatly reduced rates:

- South African Cellular Calls +/-35 %
- National Calls +/- 12 %
- International Calls +/- 60 %

On Net or Calls on the MWEB Business VoIP community are at no charge and you can talk for an unlimited time period.

There are two product offerings in the OfficeCall suite:

1. OfficeCall PABX
2. OfficeCall ADSL

These products have been tailor made to suit two distinctly different sectors of the market, larger companies who have PABX infrastructure, and smaller companies that only have a few incoming lines. Choose the right option for your business.



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The OfficeCall ADSL suite of products have been developed for small business and SOHO types of installations, where the company does not have a PABX or existing Telecommunication equipment.

These products have also been specifically designed to for our ADSL customers, and a minimum ADSL speed of 512K is recommended.

There are three Hardware options in this product set, each with its own advantages:

- OfficeCall Telephone Adapter
- OfficeCall Telephone Handset
- OfficeCall Voice Router

You will also have access to the following services with each of the Hardware options above:

- Access to the MWEB Business VoIP Platform
- Access to MWEB Business's LCR Platform
- Your own MWEB Business VoIP Telephone Number
- Access to an online bill
- Access to your Call Detail Records

OfficeCall Telephone Adapter

This offering consists of a Telephone Adapter that connects to your current ADSL router, this is typically for customers who already have an existing ADSL line and router, but would also like to make use of our VoIP service.

The Telephone Adapter interfaces with your ADSL data as well as telephone connection, by using this adapter, you can make and receive VoIP as well as normal PSTN calls using the same telephone handset.

You will also not have to change the way you make your telephone calls, when making a call, the adapter will determine the lowest possible cost path for the call and route the call to the specified network.

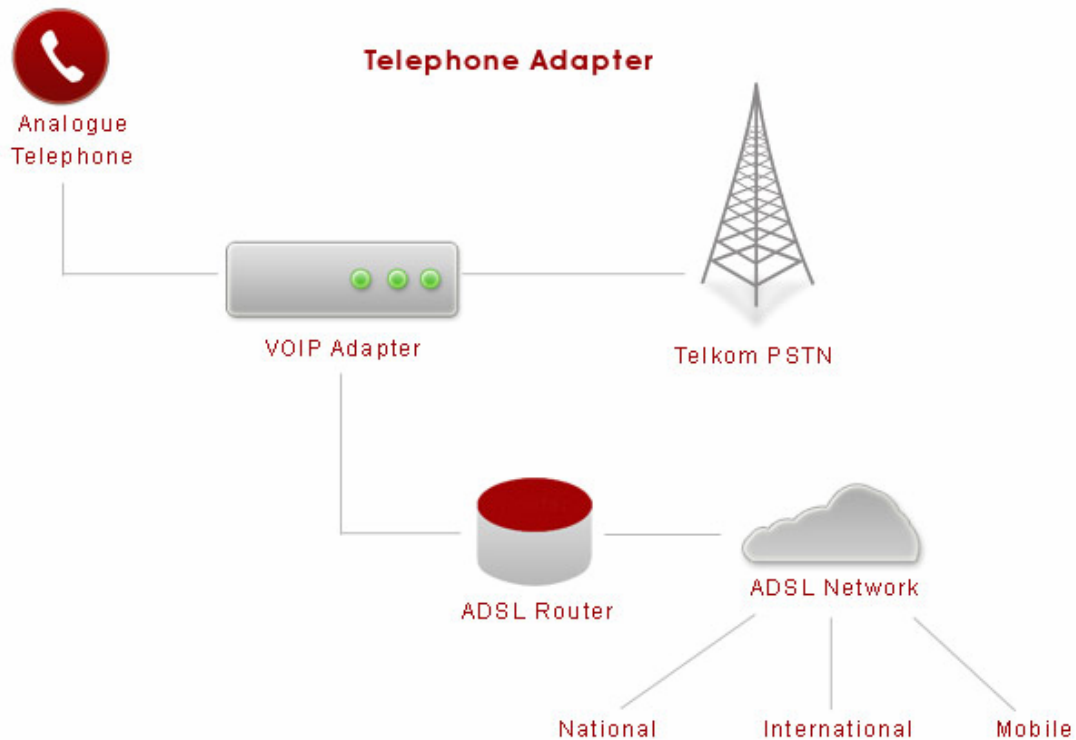


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Because the adapter has access to the PSTN as well as the VoIP network, we can offer you redundancy, if the ADSL data line is not available or down, you can still make and receive calls over the PSTN connection, and the adapter will automatically route calls back over the data line when this becomes available again.

Diagram of Service





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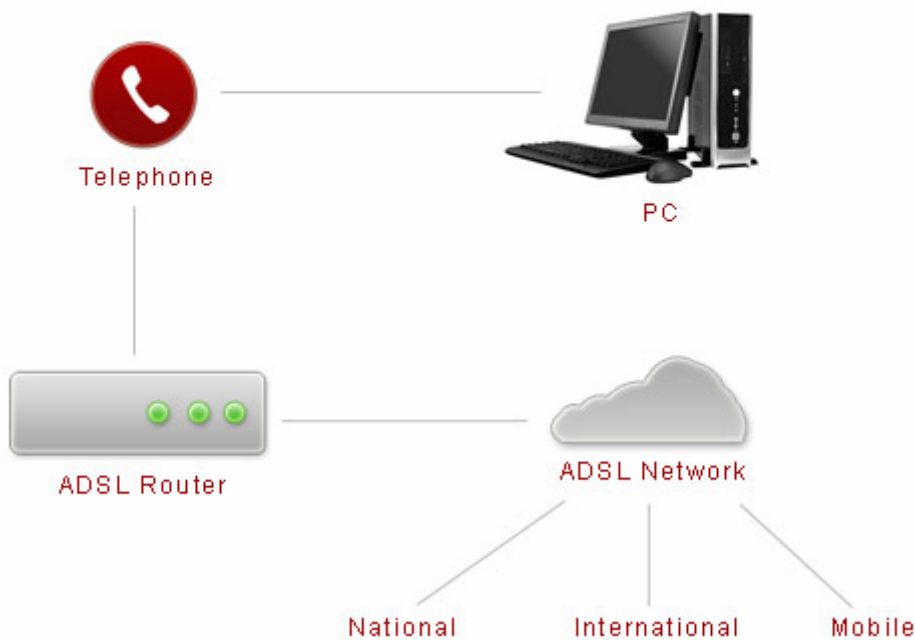
OfficeCall Telephone Handset

The OfficeCall Telephone Handset is a VoIP telephone that connects to your ADSL router and allows you to make VoIP calls over the MWEB Business VoIP Network.

The Telephone handset has two Ethernet adapters and is connected between your router and PC, it has been developed to integrate seamlessly into your existing office LAN and is very simple to configure. This is an additional handset used together with your existing phone.

This option will suit customers that require additional Telecommunication resources as well as access to LCR from MWEB Business.

OfficeCall Handset





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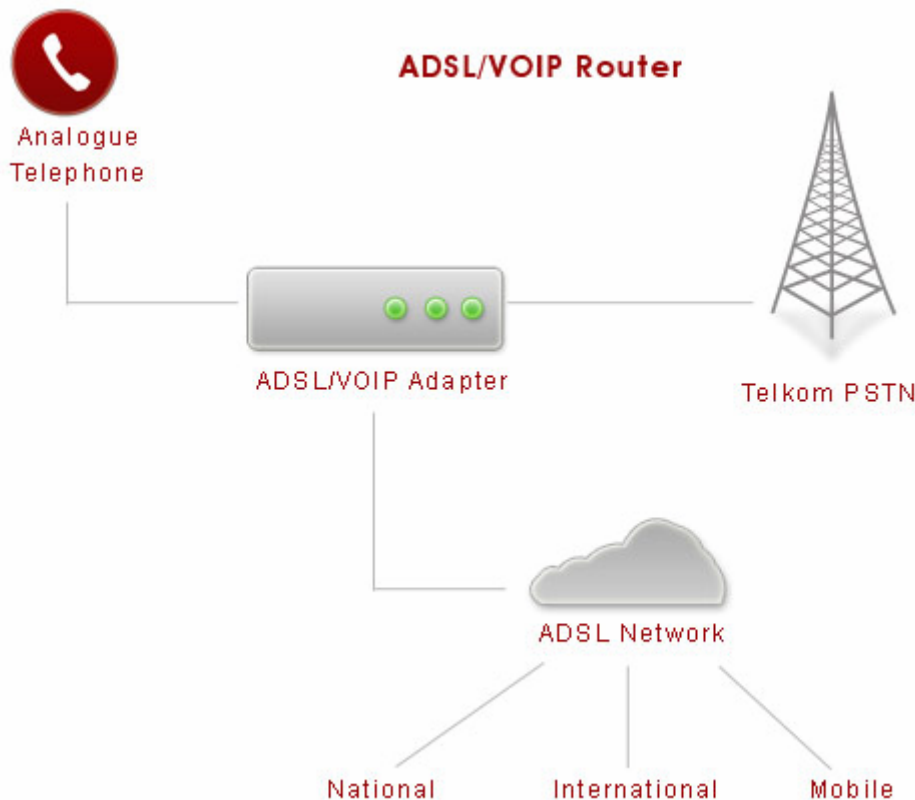
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OfficeCall Voice Router

OfficeCall ADSL Router offers businesses that don't have an existing ADSL line, an ADSL Router with a built-in VoIP connection.

The ADSL router has a built in Telephone adapter that allows you to place traditional as well as VoIP calls over a single analogue handset.

Because the adapter has access to the PSTN as well as the VoIP network, we can offer redundancy. Should the ADSL service be disrupted you can still make and receive calls over the PSTN connection, and the adapter will automatically route calls back over the data line when this becomes available again.





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Pricing Table

Set-up Fees			
I-OC-ADSL-SF	OfficeCall ADSL Setup Fees (incl. Courier Fee)	R 112.00	Once-Off
Rent-to-own 12 months			
I-OC-TAR-M12	OfficeCall ADSL Telephone Adapter Rent-to-own over 12 months.	R 110.00	Monthly 12 Months
I-OC-HSR-M12	OfficeCall ADSL Telephone Handset Rent-to-own over 12 months.	R 75.00	Monthly 12 Months
I-OC-RR-M12	OfficeCall ADSL Router Rent-to-own over 12 months.	R 79.00	Monthly 12 Months
Rent-to-own 24 months			
I-OC-TAR-M24	OfficeCall ADSL Telephone Adapter Rent-to-own over 24 months.	R 65.00	Monthly 24 Months
I-OC-HSR-M24	OfficeCall ADSL Telephone Handset Rent-to-own over 24 months.	R 49.00	Monthly 24 Months
I-OC-RR-M24	OfficeCall ADSL Router Rent-to-own over 24 months.	R 49.00	Monthly 24 Months
Purchase			
I-OC-TAP	OfficeCall ADSL Telephone Adapter Purchase	R 1,110.00	Once-Off
I-OC-HSP	OfficeCall ADSL Telephone Handset Purchase	R 820.00	Once-Off
I-OC-RP	OfficeCall ADSL Router Purchase	R 860.00	Once-Off